# PRESS RELEASE

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**Everything at a glance: The new service portal  
Schuler now offers its customers a web-based overview of their equipment, current contracts, hotline cases, and spare parts in stock**

*Göppingen, October 25, 2022 –* Service customers know that they can get everything from a single source at Schuler: from fast help around the clock to spare parts service, repair and maintenance services, modernizations and used presses as well as digital solutions. All of this is now also available online via smartphone or tablet: At the EuroBLECH trade show in Hanover, Schuler has launched a service portal that can be accessed anytime and anywhere. It is part of Schuler's Digital Suite and, just like the press manufacturer's other applications for networking forming technology, can be accessed via [digitalsuite.schulergroup.com](http://digitalsuite.schulergroup.com) – from mobile devices as well as from the PC workstation in the office.

Similar to the customer portals of banks, insurance companies, cell phone or electricity providers, the Schuler Service also offers important information at a glance. Which contracts are currently running? Which maintenance or inspection was carried out on which press in the machine park? What is written in the log? Customers can find the answers to these questions here – and, if necessary, open a new service case right away. They can also find out whether a spare part is in stock and submit a request for it.

"On our service portal, everything can always be found in one place," says Service Managing Director Torsten Petrick, summarizing the advantages. "Our customers no longer have to gather the necessary information themselves, but instead receive everything presented neatly by us. This saves time and simplifies the administration of a press shop enormously."

## Caption

Bild.jpg: In Schuler's new service portal, press shop operators can always find all information about their lines in one place. © Schuler

***About the Schuler Group –*** [***www.schulergroup.com***](http://www.schulergroup.com)

*Schuler offers customized cutting-edge technology in all areas of forming—from the networked press to press shop planning. In addition to presses, our products include automation, dies, process know-how and service for the entire metalworking industry. Schuler's Digital Suite brings together solutions for networking forming technology and is continuously being developed to further improve line productivity and availability. Our customers include automotive manufacturers and suppliers, as well as companies in the forging, household appliance and electrical industries. Presses from the Schuler Group mint coins for more than 180 countries. Founded in 1839 at our headquarters in Göppingen, Germany, Schuler has approx. 5 000 employees at production sites in Europe, China and the Americas, as well as service companies in more than 40 countries. The company is part of the international technology group ANDRITZ.*