



# SERVICE AGREEMENT MODULAR

**Safety. Availability. Immediate assistance.**

**ANDRITZ**

# Easy to configure: ANDRITZ Schuler Modular.

We offer a service agreement you can tailor to your exact needs.



You can customize your service agreement to meet your special demands thanks to our freely selectable modules.

## **MODULAR, FLEXIBLE, AND INDIVIDUAL.**

Service solutions made for you: ANDRITZ Schuler Modular offers an optimal service package designed to match your specific needs and individual requirements – at an attractive price-performance ratio. Each module can be freely selected and flexibly expanded with additional service options – ensuring greater safety, higher availability, and faster support when you need it most.

## **MEHR SICHERHEIT.**

With us as your partner for the annual safety inspection you are always on the safe side. We offer you the technical advice as well as the implementation of the safety inspection in line with the latest DGUV regulations as well as additional services for the maximum safety of your systems from a single source.



A regular inspection by our expertly trained service engineers supports you in maintaining the value of your press.

## **MORE AVAILABILITY.**

! With the ANDRITZ Schuler Mobility module you get help within 36 hours\* if the servo main drive motor is faulty.

**Siemens Support** module: For SINAMICS components we offer immediate assistance through a hotline and fast availability of engineers. The **IIoT-Connector** service module enables you to monitor your systems with the help of numerous digital options. This means you are constantly up to date about the condition of your press and can initiate preventative measures to avoid faults.

## **MORE IMMEDIATE ASSISTANCE.**

The Hotline & Remote Service Center offers fast assistance in the event of problems and is available through smart glasses or smart phone with the **Schuler Connect** module.



\*48 hours outside of Germany.

# Simple, transparent, and individual.

Choose your basic services and combine modules to fit your requirements.



## BASIC MODULES



### SAFETY INSPECTION

annually mandatory safety inspection  
(accident protection regulations)



### SAFETY INSPECTION PLUS

annually mandatory safety inspection  
plus defined electrical extra services



### INSPECTION MECHANICS

inspecting the mechanical components



### INSPECTION ELECTRICS

inspecting the electrical components



### INSPECTION HYDRAULICS

inspecting the hydraulic components



## MODULES FOR MORE AVAILABILITY

### ANDRITZ SCHULER MOBILITY

fast supply of spares for the servo main motor

### SIEMENS SUPPORT

Siemens Hotline 24/7, Siemens Field Service,  
and Siemens Spare Parts

### IIoT-CONNECTOR\*\*

digitale Überwachung Ihrer Anlagen




\*\*The IIoT Connector module is not available for all press types. Please contact us for individual advice.



# More safety, availability, and immediate assistance.

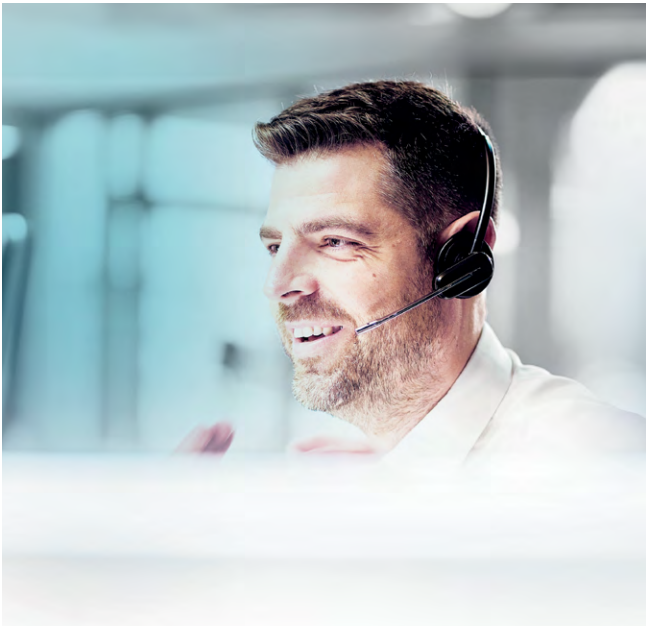
We'll be happy to advise you on selecting the optimal combination of service modules.




### MODULES FOR MORE SAFETY

**DATASAFE**  
1 x per year data backup of the plant control system and tool data

**SITEMA INSPECTION**  
inspecting the SITEMA safety catcher





### MODULES FOR MORE IMMEDIATE ASSISTANCE

**HOTLINE & REMOTE SERVICE PREPAID 25**  
including 25 units 30 mins each

**HOTLINE & REMOTE SERVICE 24/7**  
including 25 units 30 mins each

**SCHULER CONNECT**  
speech and image-supported assistance via smart devices

**READY TO CONNECT SET**  
including Realware smart glasses and preinstalled app



# Flexible by design. Fully customizable. Your advantages with ANDRITZ Schuler Modular.



## BASIC MODULES SAFETY CHECKS AND INSPECTIONS.

No one knows ANDRITZ Schuler systems as well as the service experts from the manufacturer. That is why we know exactly how our customers' presses have to be inspected and which measures ensure the maximum safety and systems availability. Our experts use state-of-the-art methods and have unrestricted access at all times to the technical documentation and if needed to the ANDRITZ Schuler Hotline & Remote Center.

### The Safety Inspection modules offer the following:

- Safety inspection in line with the current statutory regulations and technical standards
- Comprehensive inspection records and in the event of a fault-free result the attachment of an inspection sticker
- Safety check list especially tailor-made to fit the respective customer plant to guarantee maximum safety



## OPTIONS FOR HOTLINE & REMOTE SERVICE.

We support you on the phone and online with the diagnosis and elimination of technical problems with your ANDRITZ Schuler presses. If needed after an online customer approval the fault is eliminated through a safe VPN connection.

### The Hotline and Remote Service modules offer the following:

- Central call number in the event of problems with the machine: experienced experts to eliminate technical problems
- Less production downtime: fast diagnosis and error elimination to secure a high degree of system availability
- Reduction of costs: less downtimes and avoidance of engineers being called out on site

- Hotline & Remote Service support
- Prepaid service module including 25 service units. Flexible with a digital customer card which can be topped up
- Hotline & Remote Service 24/7 module with maximum availability
- Schuler Connect module: Hotline & Remote Support through smart glasses, smartphone, or tablet
- Ready to Connect Set module including smart glasses and preinstalled app



## FURTHER OPTIONAL MODULES.

The DataSafe module protects our customers against the loss of their system and tool data. The ANDRITZ Schuler experts create a backup once a year through remote access. In the event of a data loss a current data backup is always available.

The SITEMA Inspection module should be booked for the SITEMA safety catch equipment to undergo a safety check.

! The ANDRITZ Schuler Mobility module ensures a safe spare parts supply in the event that the servo main motor is damaged. A faulty motor can be replaced within 36 hours by our assembly team.\*

The Siemens Support module enables our customers exclusive access to Siemens services in the event that SINAMICS components stop working.

! The IIoT-Connector module adds diverse possibilities offered by our digital tools to your service agreement.



\*48 hours outside of Germany.



## THE ANDRITZ SCHULER COMPETENCE

Offering customized cutting-edge technology in all areas of forming – from the networked press to press shop planning. In addition to presses, our products include automation, dies, process know-how and service for the entire metalworking industry. Within the ANDRITZ Metris platform, we combine digital solutions for networking forming technology and develop them continuously to further improve line productivity and availability. For battery production in gigafactories, we provide equipment and service in many process steps specially for cell assembly and formation. Our customers include automotive manufacturers and suppliers, as well as companies in forging, household appliance and electrical industries.

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### SCHULER MODULAR



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FOR YOU**

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